



JEEVIKA

An Initiative of Government of Bihar for Poverty Alleviation

Bihar Rural Livelihoods Promotion Society State Rural Livelihoods Mission, Bihar



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Office Order

The Community Grievance Management and Redressal Mechanism policy vide letter no. BRLPS/Proj-com/962/16/2056 (English version) and BRLPS/Proj-com/962/16/2057 (Hindi version) dated 11-09-2018, is being further amended as under;

- 1) The GRFC (as per point 6.3 of CGRM policy) at BPIU is to be constituted as under

Office	Members of GRFC
BPIU	Block Mentor, CLF-Manager, 1AC & 1CC

- 2) At the CLF or CBOs, the person registering the grievance would be addressed as Grievance Registration Service Provider (GRSP) instead of GRO (Grievance registration officer).


(Balamurugan D.)

Chief Executive Officer

Copy to:

1. Director/OSD/CFO/Procurement Specialist
2. All PCs/SPMs/PMS/PPMs/BPMs
3. IT Section
4. Concerned file.